

Really thoughtful, considered and non patronising medical advice, delivered in a human way to a 9 and  
No waiting time. our doctor was rather considerate, patient, understanding, kind and supportive.  
I felt listened to and we have a plan for my health care going forward  
Reassuring and competent practitioner  
The Healthcare assistant Hannah (?) Was so kind and thoughtful and friendly and professional. Can't say  
[1/2] Fiona was very professional and friendly throughout. I loved how I felt I was being cared for. I was  
Friendly and helpful.  
Rebecca was super nice, highly informative and efficient ??  
Friendly and efficient staff. Good covid precautionary measures.  
Doctor was very friendly  
[1/2] The Dr that I saw was brilliant she answered all my questions and checked my blood pressure and  
Very helpful and supportive  
She verey good at her job  
Prompt, safe. Dr Cotton was very thorough and sympathetic. I was very impressed.  
Friendly staff as always and very short waiting time  
The reception staff were extremely professional and helpful.  
Appointment did not happen .nurse too busy  
Phone call was very good  
COVID secure (tick) Friendly staff (tick) On time (tick) Interested, engaged, down to earth, friendly nurse  
Positive consultation and put me at ease as I have been worried for some time  
Care, patience and professional whith Dr Rumbold  
Always makes you feel relaxed and nice friendly welcome  
Very understanding doctor. Helpful and went over and above what was expected. I have nothing but pr  
Very kind and helpful nurse who explained everything well and worked with me to decide the best cour  
[1/7] Nothing was good actually. A few weeks back I received a text to do a COPD review by text. Later  
It was friendly and informerted and I felt at ease  
Always on time. Very nice receptionist.  
Helpfulness of staff . Both Nurse and receptionist.  
My appointment with the nurse was fine. Although speaking to reception they said they wasn't aware c  
Staff response very good thank you.  
My doctor was amazing full of humour and compassion. Thanku in what was a worrying situation.  
Carol Wiles was very busy but did not rush me, gave me her full attention and care and was a very kind r  
The response and the warm welcome I got. I got all the help I required.  
Very friendly  
I felt very safe and the test seemed very good  
[1/2] It was very warm wellcome to me and every body very friendly as all  
Friendly nurse. Put me at my ease. Efficient.  
It was all good, I only marked down because I can't be seen in person, which for a rash makes diagnosis  
Efficient and safe  
[1/2] The dr phoned me within 15 minutes and made me an appointment straight away which with the  
[1/2] Fiona HCA very friendly, professional and efficient. Concerned about uniformed woman on Recept  
Doctor very helpful and pleasant. Didn't have to wait long. Waiting area compliant with all distancing r  
She was nice and helpful  
Friendly understanding covid safe lovely staff  
Good doctor. (Doctor Bowman).  
Very good aas always efficient lol xxxxxxxx  
Quick and painless for blood test  
The nurse was lovely  
[1/2] Carol went straight to the point, she booked an appointment for the 19th Mayshe want to look at

Yes very good Thank you staff very help full Thank upu

The way I was treated by Carol

[1/2] Went for a blood test which was done brilliantly without pain and professional manner. I also, ask  
Lovely friendly nurse

[1/3] The COVID safety measures were practical and well executed. The doc

[1/2] I hope I have Emma the nurse every time, she was caring attentive and generally easy to speak to  
Fast, friendly and efficient

Safe, friendly and I got the advice I needed

Staff are friendly and the surgery is very clean

[1/2] The whole process was smooth, the Dr I saw and the lady on reception were both fantastic. Being  
Friendly nurse who could identify the problem.

Dr Jarvis is such a lovely doctor always puts me and I am sure many others at our ease answering and re  
Getting to see Eileen the nurse , it gives me courage, because what I've got needed to be seen. Although  
Very friendly and professional

[1/2] Your staff are always so empathic towards me especially the nurses and admins. I always feel com  
The chairs were well spaced out, there were few patients, the gel and temperature check were reassuri

Seeing someone face to face and not on video or telephone

I thought Fiona was very professional and made my visit to the centre for my diebetic checkup very ple:  
Efficient and easy

Always treaded well by everyone at the Centre

I was seen very quickly

Vicki is very helpful and supportive

I was able to see a duty doctor

The receptionist and nurse were very friendly and welcoming. I had my appointment on time.

The surgery was covid friendly, the receptionist helpful and most of all the nurse who did the blood test  
Didn't have to wait too long to be seen. Everyone is very nice and accommodating

Very good environment and the centre is well cleaned and the staff are very friendly.

The nurse we saw today was so kind and understanding, for the first time my baby didn't cry during her

[1/3] The most difficult thing about my visit was calling the surgery to make an appointment. I had to ca

[1/2] Quick appointment a great doctor who helped me with my questions to

Prompt attention

[1/6] As I checked in for my appointment, the receptionist was very pleas

[1/2] I felt very listened to and all of my concerns were acknowledged and answered in detail. During m  
A very positive experience. Jane discussed the various options re HRT with me and answered my questi

I did not visit st Peter's medical center. My appointment was only over the phone with doctor to arrang

Feeling safe in the surgery and Jane black being a pleasure to see

Friendly staff and nurse

[1/3] Fiona, the phlebotomist was fantastic. Professional and knowledgeable. Getting an appointment  
Good covid precautions, friendly helpful, seen quickly ?

Was efficient and prompt and all with a smiley face

The receptionist was very helpful and efficient and the nurse was also very good

The reception was very clear and efficient. Nurse Carol has a very pleasant and helpful demeanour.

[1/3] Practical and holistic support to improve and empower my quality of life. Was in the throes of PTSD

[1/3] When I booked an appointment to discuss results of my blood test the woman on reception was h  
Safe environment with social distancing sanitising and temperature checking ! Prompt attention in getti

[1/5] I was having blood taken for my PSA from a young Lady training to b

[1/3] The way everything was conducted wether entry to the surgery and the spacing of seats and then

[1/2] Waited for a week to have my ears seringed. Waited one hour to be seen. To be told both machin  
Very helpful, efficient, answered all my questions

Dr McPherson is a star!

On time, friendly staff

Well organised & safe entry. Receptionist provided copies of my vaccine reports for me. Appointment v

Only waited 5 minutes. Blood test virtually painless

How caring and professional, excellent support from everyone I see at the practice.

Was good x

Did not visit it was a phone call and right on time

I found it very helpful which is all that i can say, thanks.

Nurse Jane is very friendly, helpful and I trust her. I feel relaxed and find her very easy to talk to as I feel

Friendly, efficient but not rushed. Covid safe.

All Covid safety measures were in place was in and out and nurse was brilliant and so were the receptio

Polite and efficient

Nurse Rebecca was very helpful and explained everything to me that I needed to know.

[1/2] I had a good experience with the vascular nurse who was very good and kind, and professional at

[1/2] Has been difficult to get a face to face appt since the pandemic but the service I received today wa

Very organised happy not too many patient felt safe hope this stays nurse very pleasant happy to visit a

Nurse was very friendly and efficient. Apologised for running late.

Fantastic, really efficient and really kind, nurse who gave me a blood test.

The nurse what did the blood test today was good Becky

Very welcoming and COVID Safe. Ran almost to time and appointment was good thank you

Caring and patient and understanding

It was warm

I got an appointment to see a doctor

Saw dr on time. Very reassuring.

[1/2] Friendly, on time, supportive and professional service as always. I have been registered with St Pet

All good and very pleasant and professional nurse taking bloods.

Nurse Victoria was very efficient and put my mind at rest, it wasn't busy, staff very helpful

Waiting room covid safe. Prompt attention and short wait. Nurse had some problem locating vein so a l

Staff! So friendly and really quick to be seen- thank you!

[1/2] Wonderful nurse with perfect ability to draw blood and keep a nervous patient calm. Not the sligh  
Phlebotomist was fast.

Nothing as I was told it was a telephone appointment and later found out it was not

Staff are great and welcoming.

Doctor very helpful and polite receptionist also thank you

They are very good

[1/2] I really feel confident and comfortable with dr Jane black and nurse Rebecca she made me feel so

It was clean efficient and both the receptionist and nurse were welcoming and friendly.

Very prompt call, the Nurse I spoke to had a lovely manner on the phone and was very knowledgeable f

The doctor was polite and sympathetic. She clearly explained the medication and listened to my chest. It

[1/2] That a problem was identified and dealt with immediately and with no fuss and made me feel rea:

[1/2] The nurse was extremely friendly and informative and took the time to explain everything. She als

[1/2] I always speak to nurse Jane who is so kind and caring. I always have continuity and she knows me

The nurse was friendly, professional and had a very gentle but expert venepuncture skills. We had a lov

Quick. easy .kind. thank you

Polite and happy receptionist appointment was on time and person who took my blood was very profes

[1/2] Every thing was good, we went in on time, we didn't have to wait, plus the doctor was very nice, h

Friendly staff

[1/3] I have recently diagnosed with a possible tumour on the spine. This linked with my prostate cance

[1/2] It was safe and although my appointment was a little late it was quick when I for in there. Very oft

Professionalism and attitude of nurse

The doctor I saw was very helpful and friendly. treatment I had was painless

[1/2] I arrived early but was seen to very quickly. The nurse was a model of care, it was obvious she wa  
Excellent service . Very professional . Very friendly thank you ?

Welcoming receptionist & great female Dr that made an embarrassing visit so easy and informative. Thi  
Really lovely doctor

A sympathetic doctor who listened and encouraged me to speak more than perhaps I would of in order  
Very warm Doctor, supportive and good listener

Lovely Dr, very patient and kind. Not rushed Thankyou

Very good quick service

Staff are professional and nice.

That he checked it wasn't anything life threatening

Very friendly receptionist, nurse v friendly and helpful

The nurse (Phlebotamiss) is very professional, well done

[1/2] My appointment was fast and efficient and the COVID health and safety processes felt robust. Fioi

Friendly reception staff and an approachable humane doctor. I didn't get the answer I wanted but I was

Appointment exactly on time. Welcome from reception and efficient instructions re taking temperature

Friendly and professional service as always

Rachel was absolutely wonderful and didn't rush me, felt like I was really being listen to

Just very efficient and friendly

everything I was so pleased with the treatment I received

way things are I thought it was excellent service so many than  
tion obviously stressed and not hiding it. Felt sorry for ma

ed receptionist Megan to help me get someone to check m

ng, my appointment was on time and the staff were friendly.

D been triggered and was made to feel safe and heard. Ser  
helpful and sympathetic. I don't know the doctors at the surg

the service, the young nurse who took my blood was very po  
es were broken. Come back in a week. Who ever realised the

itest worry during procedure. And lovely afterwards. Very

comfortable with my severe anxiety especially with my pr

ssured and confident in my treatment and advice both from t

